



ASSOCIATION *of* TRAIN OPERATING COMPANIES

Fares Made Simple Travel Agent Retail Briefing

Fares Simplification Phase 2

Anytime, Off-Peak & Super Off-Peak

New fare names from 7 September 2008

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1 Simpler Rail Fares

New names for rail fares are being introduced across the National Rail network in 2008.

The new fare names bring together commonly used Single and Return fares into the following groups that describe when a ticket can be purchased or used for travel.

Anytime Buy any time, travel any time.

These are fully flexible fares with no restrictions on travel. Perfect for people who need complete flexibility.

Off-Peak Buy any time, travel off-peak

These are cheaper fares for travelling on trains that are less busy.

Super Off-Peak Buy any time, travel off-peak

Where there is more than one Off-Peak fare for a journey, the cheapest fare with the most travel restrictions will be called Super Off-Peak.

Advance Buy in advance, subject to availability.

These are single (one-way) fares offering great value for money on many longer distance journeys. Customers must book in advance and travel on a specific train service.

The new names will apply to fares in Standard and First Class.

1.1 When will fare names change?

Advance fares were introduced on 18 May.

From 7 September, all walk-up tickets will be grouped into **Anytime**, **Off-Peak** or **Super Off-Peak**.

1.2 Why the change?

Customer feedback suggested that it isn't always easy to find the best value ticket to match their needs because of the range of ticket names and different fares available.

The new fare names simplify the choice for customers, allowing them to choose their rail tickets with more confidence.

1.3 How will this affect selling tickets?

The changes have been carefully planned to work with existing ticket issuing and journey information systems. The actual process of selling tickets will not be affected by fare name changes.

Retail systems will have their data updated at different times. The new Anytime, Off-Peak and Super Off-Peak fare names will start appearing in ticket office retail systems from **6 August**, online retail systems and ticket vending machines from **6 September**. All systems will use new fare names by **7 September**.

Details of new fare names and current tickets that are grouped under each category are provided in the following sections.

2 Anytime Fares

Anytime fares are the most flexible walk-up tickets as they have no restrictions on travel and can be used to travel 'any time'.

Anytime groups all current Open and Day tickets.

New name	Codes	Current name	New Name
Anytime	FOS / FOR	First Open Single / Return	First Class Anytime Single / Return
	GFS / GFR	NXEC First Open Single / Return	First Class Anytime Single / Return
	SOS / SOR	Standard Open Single / Return	Anytime Single / Return
Anytime Day	FDS / FDR	First Day Single / Return	First Class Anytime Day Single / Return
	SDS / SDR	Standard Day Single / Return	Anytime Day Single / Return

2.1 Anytime Terms & Conditions

The only change to ticket terms and conditions is that from 7 September the outward portion of an Anytime Return will have one day validity only.

For an Anytime Return ticket sold on or after 10 August for travel on or after 7 September, the outward portion will only be valid for travel on the date shown on the ticket. This is regardless of the ticket name shown in ticket issuing systems or printed on the ticket. Break of journey for an overnight stay is allowed but the journey must resume before midday the following day and no further break of journey is allowed.

Any Open Return tickets issued for travel on or before 6 September will use existing terms and conditions regardless of the ticket name shown in ticket issuing systems or printed on the ticket. In this case both the outward and return portions of ticket are valid for one calendar month from the date shown on the ticket.

All other terms and conditions for Anytime tickets remain the same as terms and conditions for current Open and Day tickets.

2.1.1 Summary of Anytime terms & conditions as detailed in NFM 01

Ticket			Outward Validity*		Return Validity		Break of Journey*	
Class	Name	Single or Return	Day	Time	Day	Time	Out	Return
First	Anytime	Single	Date on ticket	Any time	—	—	Yes	—
First	Anytime	Return	Date on ticket	Any time	One calendar month	Any time	Yes	Yes
Standard	Anytime	Single	Date on ticket	Any time	—	—	Yes	—
Standard	Anytime	Return	Date on ticket	Any time	One calendar month	Any time	Yes	Yes

Ticket			Pre-booking requirement	Reservations compulsory?	Discounts			Refunds
Class	Name	S or R			Child	Railcard	Group	
First	Anytime	Single	None	No	Yes	Yes ¹	Yes	Yes
First	Anytime	Return	None	No	Yes	Yes ¹	Yes	Yes
Standard	Anytime	Single	None	No	Yes	Yes	Yes	Yes
Standard	Anytime	Return	None	No	Yes	Yes	Yes	Yes

	Outward/Single Travel	Return Travel
Day	Available any day	Available any day
Time	Available by any train	Available by any train

Table Notes:

¹ Only Senior, Disabled Persons and HM Forces Railcards give discounts in First Class

* The outward portion of an Anytime Return ticket is valid only in conjunction with the unused return portion.

Break of Journey – see 2.1.2

2.1.2 Anytime break of journey & ticket validity

- Anytime Singles and Returns:
 - Break of journey is allowed on all Anytime tickets.
 - Anytime Singles and the outward portion of Anytime Returns are valid for travel on the date shown on the ticket. Break of journey for an overnight stay is allowed. Where a journey continues into the next day, travel must resume before 1200 and no further break of journey is allowed except for the purpose of changing trains.
 - Return portions of Anytime Return tickets are valid for travel until 0230 on the day following the last day of validity (i.e. one calendar month from outward journey). If a passenger is still travelling at 0230, they may stay on the train to complete that part of the journey but no further break of journey is allowed and all travel must be completed by 1200.
 - Note:** Cross London transfers will only be accepted by London Underground on the date shown on the ticket (or last day of validity for Anytime Returns) and until 0429 the following day.
- Anytime Day Singles and Returns:
 - Break of journey is allowed on all Anytime Day tickets.
 - Anytime Day tickets are valid for travel on the date shown on the ticket and until 0230 on the following day. If a passenger is still travelling at 0230, they may stay on the train to complete that part of the journey but no further break of journey is allowed and all travel must be completed by 1200.
 - Note:** Cross London transfers will only be accepted by London Underground on the date shown on the ticket and until 0429 the following day.

2.1.3 Refunds

Anytime fares are fully refundable. Standard refund conditions and administration fees apply.

2.2 Anytime tickets in retail systems

New fare names will start appearing in ticket office retail systems from **6 August**, online retail systems and ticket vending machines from **6 September**. All systems will use new fare names by **7 September**.

3 Off-Peak Fares

Off-Peak fares are cheaper tickets for travelling on trains that are less busy.

These tickets may require the customer to travel at specific times of the day, days of the week or on a specific route.

Where there is more than one Off-Peak fare for a journey, the cheapest fare with the most restrictions will be called **Super Off-Peak** – see section 4.0.

Off-Peak groups current Saver, Business Saver, Cheap Day and other time or day restricted tickets.

New name	Code/s	Current name	New name
Off-Peak	FSS / FSR	First Saver Single / Return	First Class Off-Peak Single / Return
	SFR	Saver First	First Class Off-Peak Return
	BFS / BFR	First Business Saver Single / Return	First Class Off-Peak Single / Return
	SVS / SVR	Standard Saver Single / Return	Off-Peak Single / Return
	BVS / BVR	Standard Business Saver Single / Return	Off-Peak Single / Return
Off-Peak Day	FCD	One First Day Return	First Class Off-Peak Day Return
	FCR	First Cheap Day Return	First Class Off-Peak Day Return
	GE1	Gatwick Express First Cheap Day Return	First Class Off-Peak Day Return
	CDS / CDR	Cheap Day Single / Return	Off-Peak Day Single / Return
	SVH	Saver Half Return	Off-Peak Day Single
	1DR	One Day Return	Off-Peak Day Return
	1DT	One Day Optcard	Off-Peak Day Return

3.1 Off-Peak Terms & Conditions

Break of journey is now permitted on all Off-Peak tickets unless otherwise indicated by a restriction shown against the ticket's validity code.

Therefore, the outward portion of Saver fares that are currently restricted may allow break of journey from 7 September when they become Off-Peak fares. If a customer indicates that they want to break their journey, please see the relevant validity code to check restrictions.

Please note: Some validity codes and associated restrictions for Off-Peak fares will change from 7 September. For further details, please visit www.atoctravelagents.org.

All other terms and conditions for Off-Peak tickets remain the same as those for Saver, Business Saver and Cheap Day tickets.

3.1.1 Summary of Off-Peak terms & conditions as detailed in NFM 01

Ticket			Outward Validity*		Return Validity		Break of Journey [#]	
Class	Name	Single or Return	Day	Time	Day	Time	Out	Return
First	Off-Peak	Return	Date on ticket	Time restrictions apply ¹	Within one calendar month	Time restrictions apply ¹	Yes [#]	Yes [#]
First	Off-Peak	Single	Date on ticket	Time restrictions apply ¹	—	—	Yes [#]	—
Standard	Off-Peak	Return	Date on ticket	Time restrictions apply ¹	Within one calendar month	Time restrictions apply ¹	Yes [#]	Yes [#]
Standard	Off-Peak	Single	Date on ticket	Time restrictions apply ¹	—	—	Yes [#]	—
First	Off-Peak Day	Return	Date on ticket	Time restrictions apply ¹	Date on ticket	Time restrictions apply ¹	Yes [#]	Yes [#]
First	Off-Peak Day	Single	Date on ticket	Time restrictions apply ¹	—	—	Yes [#]	—
Standard	Off-Peak Day	Return	Date on ticket	Time restrictions apply ¹	Date on ticket	Time restrictions apply ¹	Yes [#]	Yes [#]
Standard	Off-Peak Day	Single	Date on ticket	Time restrictions apply ¹	—	—	Yes [#]	—

Ticket			Pre-booking requirement	Reservations compulsory?	Discounts			Refunds
Class	Name	S or R			Child	Railcard	Group	
First	Off-Peak	Return	None	No	Yes	Yes ^{2,3}	Yes	Yes
First	Off-Peak	Single	None	No	Yes	Yes ^{2,3}	Yes	Yes
Standard	Off-Peak	Return	None	No	Yes	Yes ²	Yes	Yes
Standard	Off-Peak	Single	None	No	Yes	Yes ²	Yes	Yes
First	Off-Peak Day	Return	None	No	Yes	Yes ^{2,3}	Yes	Yes
First	Off-Peak Day	Single	None	No	Yes	Yes ^{2,3}	Yes	Yes
Standard	Off-Peak Day	Return	None	No	Yes	Yes ²	Yes	Yes
Standard	Off-Peak Day	Single	None	No	Yes	Yes ²	Yes	Yes

	Outward/Single Travel	Return Travel
Day	Available any day	Available any day

Table Notes:

¹ Time restrictions are indicated by a restriction shown against the ticket's validity code. Also, see London information below, Easements section and relevant customer information leaflets for further details. Travel restrictions do not apply on Public Holidays.

² Holders of 16-25, Senior, Disabled, HM Forces and Family & Friends Railcards, New Deal Photocards and Inter-Rail (Code 70) Cards travelling with Off-Peak tickets may use any Virgin Trains service, as long as the journey being made is priced by Virgin Trains. If the journey is not priced by Virgin Trains then the stated Off-Peak restrictions apply.

³ Only Senior, Disabled Persons and HM Forces Railcards discounts are offered with First Class Off-Peak tickets.

[#] Break of Journey – see 3.1.2

<p>Ticket Information</p> <ul style="list-style-type: none"> • Off-Peak tickets are not valid when the journey is affected by a restriction shown against the ticket's validity code. • Tickets with ✱ shown in the route description allow transfer across London on London Underground, Docklands Light Railway or First Capital Connect (Thameslink route) services appropriate to the route of the through journey being made. 	<p>Network Area</p> <ul style="list-style-type: none"> • The London & South East Network Area is shown in the London & South East map – www.nationalrail.co.uk/railmaps. • Off-Peak tickets for journeys starting <u>within</u> the Network Area to destinations <u>outside</u> the Network Area with travel via London are valid by any train to London, to connect with trains from London. • Off-Peak tickets for journeys starting <u>outside</u> the Network Area for travel via London use restrictions from the origin station to London and return. Unless shown otherwise, they are unrestricted between London and the destination station, and return.
<p>Easements</p> <ul style="list-style-type: none"> • For local validity easements and Xmas easements - please see www.atotravelagents.org. • Travel restrictions do not apply on Public Holidays. 	<p>Selling an Off-Peak ticket</p> <ul style="list-style-type: none"> • Customers should be told of any restrictions which may affect any part of their journey.

3.1.2 Off-Peak break of journey & ticket validity

- Off-Peak Singles & Returns
 - Break of journey is allowed on Off-Peak tickets unless otherwise indicated by a restriction shown against the ticket's validity code.
 - Off-Peak Singles and the outward portion of Off-Peak Returns are valid for travel on the date shown on the ticket. Break of journey for an overnight stay is allowed. Where a journey continues into the next day, travel must resume before 1200 and no further break of journey is allowed except for the purpose of changing trains.
 - Return portions of Off-Peak Return tickets are valid for travel until 0230 on the day following the last day of validity (i.e. one calendar month from outward journey). If a passenger is still travelling at 0230, they may stay on the train to complete that part of the journey but no further break of journey is allowed and all travel must be completed by 1200.
 - **Note:** Cross London transfers will only be accepted by London Underground on the date shown on the ticket (or last day of validity for Off-Peak Returns) and until 0429 the following day.
- Off-Peak Day Singles and Returns
 - Break of journey is allowed on Off-Peak Day tickets unless otherwise indicated by a restriction shown against the ticket's validity code.
 - Off-Peak Day tickets are valid for travel on the date shown on the ticket and until 0230 on the following day. If a passenger is still travelling at 0230, they may stay on the train to complete that part of the journey but no further break of journey is allowed and all travel must be completed by 1200.
 - **Note:** Cross London transfers will only be accepted by London Underground on the date shown on the ticket and until 0429 the following day.

3.1.3 Summary of local Off-Peak restrictions

For details on all validity codes nationwide, please see www.atotravelagents.org.

3.1.4 Refunds

Off-Peak fares are fully refundable. Standard refund conditions and administration fees apply.

3.2 Off-Peak tickets in retail systems

New fare names will start appearing in ticket office retail systems from **6 August**, online retail systems and ticket vending machines from **6 September**. All systems will use new fare names by **7 September**.

4 Super Off-Peak Fares

Where there is more than one Off-Peak fare for a journey, the cheaper fare with more restrictions will be called **Super Off-Peak**.

Super Off-Peak fares are offered for travelling during the quieter times of the day or days of the week.

Super Off-Peak groups current SuperSaver, Pricebuster, Evening and Weekend tickets. It also includes some former Saver fares.

New name	Code/s	Current name	New name
Super Off-Peak	SSS / SSR	SuperSaver Single / Return	Super Off-Peak Single / Return
	OPR / OPS	Super Off-Peak Single / Return	Super Off-Peak Single / Return
	SOP	Super Off-Peak Return	Super Off-Peak Return
Super Off-Peak Day	FSO	First Class Super Off-Peak Day Return	First Class Super Off-Peak Day Return
	GDS / GDR	Weekend Cheap Day Single / Return	Super Off-Peak Day Single / Return
	PDS / PDR	Pricebuster Single / Return	Super Off-Peak Day Single / Return
	SCO	Super Off-Peak Day Return	Super Off-Peak Day Return
	SWS / SRR	Super Off-Peak Day Single / Return	Super Off-Peak Day Single / Return
	C1R / EGF	Evening Fare	Super Off-Peak Day Return
	CBA	Weekend Cheap Day Return	Super Off-Peak Day Return

4.1 Super Off-Peak Terms & Conditions

The terms and conditions of Super Off-Peak tickets are the same as those for Off-Peak tickets, but with more travel restrictions.

Railcard discounts will apply to all Super Off-Peak tickets sold on or after 10 August for travel on or after 7 September.

Break of journey is now permitted on all Super Off-Peak tickets unless otherwise indicated by a restriction shown against the ticket's validity code. Therefore, fares that are currently restricted may allow break of journey from 7 September. If a customer indicates that they want to break their journey, please see the relevant validity code to check restrictions.

Please note: Some validity codes and associated restrictions for Super Off-Peak fares will change from 7 September. For further details, please visit www.atoctravelagents.org.

Also note, from 7 September Super Off-Peak tickets will be valid every day of the week unlike some of the current ticket conditions e.g. SuperSaver (SSS/SSR).

4.1.1 Summary of Super Off-Peak terms & conditions as detailed in NFM 01

Ticket			Outward Validity*		Return Validity		Break of Journey [#]	
Class	Name	Single or Return	Day	Time	Day	Time	Out	Return
Standard	Super Off-Peak	Return	Date on ticket	Time restrictions apply ¹	Within one calendar month	Time restrictions apply ¹	Yes [#]	Yes [#]
Standard	Super Off-Peak	Single	Date on ticket	Time restrictions apply ¹	—	—	Yes [#]	—
First	Super Off-Peak Day	Return	Date on ticket	Time restrictions apply ¹	Date on ticket	Time restrictions apply ¹	Yes [#]	Yes [#]
Standard	Super Off-Peak Day	Return	Date on ticket	Time restrictions apply ¹	Date on ticket	Time restrictions apply ¹	Yes [#]	Yes [#]
Standard	Super Off-Peak Day	Single	Date on ticket	Time restrictions apply ¹	—	—	Yes [#]	—

Note: Break of journey for former Pricebuster products (PDS & PDR) is only available when:

- Changing trains for connectional purposes
- Inside the London Fare Zones area, but only on the line of route for the ticket

Ticket			Pre-booking requirement	Reservations compulsory?	Discounts			Refunds
Class	Name	S or R			Child	Railcard	Group	
Standard	Super Off-Peak	Return	None	No	Yes	Yes	Yes	Yes
Standard	Super Off-Peak	Single	None	No	Yes	Yes	Yes	Yes
First	Super Off-Peak Day	Return	None	No	Yes	Yes ²	Yes	Yes
Standard	Super Off-Peak Day	Return	None	No	Yes	Yes	Yes	Yes
Standard	Super Off-Peak Day	Single	None	No	Yes	Yes	Yes	Yes

	Outward/Single Travel	Return Travel
Day	Available any day.	Available any day.

Table Notes:

¹ - Time restrictions are indicated by a restriction shown against the ticket's validity code.

² - Only Senior, Disabled Persons & HM Forces Railcards discounts are offered with First Class fares.

[#] - Break of Journey – see 4.1.2

Ticket Information <ul style="list-style-type: none"> • Super Off-Peak tickets are not valid when the journey is affected by a restriction shown against the ticket's validity code. • Tickets with ✕ shown in the route description allow transfer across London on London Underground, Docklands Light Railway or First Capital Connect (Thameslink route) services appropriate to the route of the through journey being made. 	Network Area <ul style="list-style-type: none"> • The London & South East Network Area is shown in the London & South East map – www.nationalrail.co.uk/railmaps. • Super Off-Peak tickets issued for journeys commencing <u>within</u> the Network Area to destinations <u>outside</u> the Network Area with travel via London are valid by any train to London to connect with trains from London. • Super Off-Peak tickets issued for journeys commencing <u>outside</u> the Network Area for travel via London, take the restrictions from the origin station to London and return. Unless shown otherwise on the following pages, they are unrestricted between London and the destination station and return.
Easements <ul style="list-style-type: none"> • For local validity easements and Xmas easements - please see www.atoctravelagents.org. • Travel restrictions do not apply on Public Holidays. 	Selling a Super Off-Peak ticket <ul style="list-style-type: none"> • Customers should be told of any restrictions which may affect any part of their journey.

4.1.2 Super Off-Peak break of journey & ticket validity

- Super Off-Peak Singles & Returns
 - Break of journey is allowed on Super Off-Peak tickets unless otherwise indicated by a restriction shown against the ticket's validity code.
 - Super Off-Peak Singles and the outward portion of Super Off-Peak Returns are valid for travel on the date shown on the ticket. Break of journey for an overnight stay is allowed. Where a journey continues into the next day, travel must resume before 1200 and no further break of journey is allowed except for the purpose of changing trains.
 - Return portions of Super Off-Peak Return tickets are valid for travel until 0230 on the day following the last day of validity (i.e. one calendar month from outward journey). If a passenger is still travelling at 0230, they may stay on the train to complete that part of the journey but no further break of journey is allowed and all travel must be completed by 1200.
 - **Note:** Cross London transfers will only be accepted by London Underground on the date shown on the ticket (or last day of validity for Super Off-Peak Returns) and until 0429 the following day.
- Super Off-Peak Day Singles and Returns
 - Break of journey is allowed on Super Off-Peak Day tickets unless otherwise indicated by a restriction shown against the ticket's validity code.
 - Super Off-Peak Day tickets are valid for travel on the date shown on the ticket and until 0230 on the following day. If a passenger is still travelling at 0230, they may stay on the train to complete that part of the journey but no further break of journey is allowed and all travel must be completed by 1200.
 - **Note:** Cross London transfers will only be accepted by London Underground on the date shown on the ticket and until 0429 the following day.

4.1.3 Summary of local Super Off-Peak restrictions

For details on all validity codes nationwide, please see www.atoctravelagents.org.

4.1.2 Refunds

Super Off-Peak fares are fully refundable. Standard refund conditions and administration fees apply.

4.2 Super Off-Peak tickets in retail systems

New fare names will start appearing in ticket office retail systems from **6 August**, online retail systems and ticket vending machines from **6 September**. All systems will use new fare names by **7 September**.

5 Retailing information for Anytime, Off-Peak & Super Off-Peak Fares

- The fare names Anytime, Off-Peak and Super Off-Peak will start appearing in ticket office retailing systems from **6 August**.
- Online retail systems and ticket vending machines from **6 September**.
- All new fare names will be in all retail systems by **7 September**.
- Regardless of the ticket name shown in ticket issuing systems or printed on the ticket, the following conditions apply:
 - For all Open Return tickets sold for travel on or before 6 September, the outward portion is valid for travel for one calendar month.
 - For all Anytime Return tickets sold on or after 10 August for travel on or after 7 September, the outward portion is valid for travel on the date shown on the ticket only.
 - Railcard discounts will apply for all Super Off-Peak tickets sold on or after 10 August for travel on or after 7 September.
- In the lead up to 7 September, it will be important to confirm the customer's outward date of travel and ensure they are aware of the changes to validity.

6 Online Retailing

All online retailing websites (like The Trainline) will be asked to display general information about the introduction of Anytime, Off-Peak and Super Off-Peak fare names to ensure customers are aware of the changes. This information should be on display from 10 August.

Online retailing websites are unable to display two names for the same fare, so the new fare names Anytime, Off-Peak and Super Off-Peak may not be displayed until 6 or 7 September.

7 Excess fares

The process of issuing an Excess fares to customers wishing to upgrade their ticket for immediate travel either before travel at the station or on-train is **NOT** affected by the new fare names.

Note: Travel Agents are not able to issue excess fares. These should be obtained at the station ticket office before travel.

8 What tickets are not included?

The following tickets are not included in this simplified structure and will remain the same:

- Season Tickets, including Earlybird/Flexi Seasons and Carnet tickets;
- TfL area Travelcards - although TfL and TOCs have agreed that from 7 September the Peak Day Travelcard will be renamed **Anytime Day Travelcard**;
- PTE specific fares and Local Authority sponsored fares;
- Smartcard and Smart Media fares (including Oyster);
- Group fares including Family Travelcard and TOC specific Group discounts;
- Rover and Ranger fares;
- Weekend First upgrades;
- Promotional fares (special fares limited by duration, destination or distribution);
- Packaged fares involving additional services such as car parking, catering, buses etc;
- Penalty fares;
- Continental through fares;
- Sleeper fares;
- Experimental fares that may eventually become part of the core structure (currently Megatrain falls into this category);
- Special Fares including: Inclusive Tour fares; Conference Travel; Scholars' Season Ticket fares; Motorail fares; System Passes; Airline Sales; Special Trains fares; Foreign Language Student fares; Rail-Sea-Rail fares; Oil Industry Off-shore Return fares.

10 Key dates

Date	Activity
6 August 08	New fare names will start appearing in TIS systems
10 August	<ul style="list-style-type: none">• Outward portions of Anytime Return tickets sold for travel on or after 7 September will only be valid for travel on the date shown on the ticket• Railcard discounts will apply to all Super Off-Peak tickets sold for travel on or after 7 September• Simpler Rail Fares leaflet to be displayed at stations
12 August 08	Retail and fare information available on FRPP
7 September 08	<p>Anytime, Off-Peak and Super Off-Peak fare name changes complete</p> <ul style="list-style-type: none">• Outward portion of Anytime Return fares will have one day validity only• Railcard discounts apply to all Super Off-Peak fares

11 Information for Customers

- **‘Simpler Rail Fares’ leaflet – Anytime, Off-Peak & Advance**

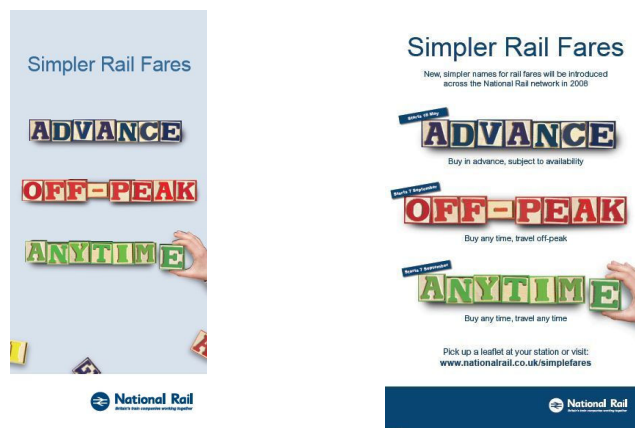
The Simpler Rail Fares leaflet has been revised to include more detailed information on Anytime and Off-Peak fares for customers. The revised version of the Simpler Rail Fares leaflet is available to order from Bemrose Booth – www.tocstock.com.

- **National Rail website**

The National Rail website has a ‘Simpler Rail Fares’ section providing information on new fare names. This section will be updated to include more detailed information on new Anytime, Off-Peak and Super Off-Peak fares from **6 August**. This section will be accessible via the URL - www.nationalrail.co.uk/simplefares - and the National Rail homepage.

- **Station Poster**

Double Royal size posters featuring the new fare names are **available now** from Bemrose Booth – www.tocstock.com.



Orders for Simpler Rail Fares leaflets and posters can be ordered from Bemrose Booth:

www.tocstock.com

T: 01482 371 266

F: 01482 371 388

12 Contact information for travel agents and third party retailers

All questions or requests for more information about the new fares structure and introduction of Anytime, Off-Peak and Super Off-Peak fares should be directed to:

Travel Agent Helpline

Tel: 08701 222 456

Email: travelagents@atoc.org